



HARRY GWALA DISTRICT MUNICIPALITY

“Together We Deliver and Grow”

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Training for better service delivery

In order to ensure service is delivered to the public, Harry Gwala District Municipality has embarked on training councillors, managers, supervisors and officers on few skills which includes computer literacy and management skills.

The District led by Mayor Cllr. Zamo Nxumalo, is having a three-day course workshop (13-15 June 2022), held at the Main Office and Disaster Centre at Ixopo, to guarantee that the staff and councillors are well equipped to perform their duties.

This course demonstrates to managers and councillors how to maintain positive workplace relationships by improving specific interpersonal, written, computer skills and organizational skills

Managers absorb how to refine and maintain their systems for effective employee management by setting and tracking goals to meet community and personal objectives. Managers also absorb techniques to effectively coach, train and support their team members to top performance.

The aim for these workshops is for the participants to gain the personal insight and practical skills to develop and implement a framework for successful time management, improving both employee output and organizational effectiveness.

The workshop is steered by Corporate Services Department in the municipality.

ISSUED BY HARRY GWALA DISTRICT COMMUNICATIONS UNIT.